ABSTRACT

This descriptive study examines the levels of management practices, productivity, and

performance among 40 employees in the hospitality industry of Pilar, Capiz. The findings reveal

high perceived effectiveness in management practices, with industries implementing strategies

perceived as very effective by employees. However, productivity levels are perceived as

moderately effective overall, indicating potential areas for improvement. Despite this, employees

hold a positive perception of industry performance, reflecting satisfaction with outcomes and

individual contributions. Importantly, the study identifies a significant positive relationship

between management practices and performance, highlighting the crucial role of effective

management in driving organizational success. Conversely, no significant relationship is found

between productivity and performance, suggesting the need for a more comprehensive approach

to performance management. Based on these findings, recommendations are made to prioritize

investment in leadership development, address specific areas of productivity improvement, foster

a culture of continuous improvement, and explore additional factors influencing performance

outcomes. Overall, the study underscores the importance of effective management practices in

shaping industry performance within the dynamic hospitality industry landscape.

Keywords: Management practices, productivity, performance hospitality industry

employees